

Table 11.3 *Educator Reflections* from a New BHC

| GATHER Indicator | Actions Taken | Plans |
|--|--|---|
| <p>Educator:</p> <ul style="list-style-type: none"> • I provide education to my team, both formal and informal. • I write chart notes in an accessible way so that team members might learn from reading them. • I provide resources to my team, such as patient education handouts, community services, etc. • I regularly staff patients with PCPs, partly to aid interprofessional learning. | <p>Weeks 1-4</p> <ul style="list-style-type: none"> - <i>I have some things for a PCBH bulletin board – another BHC gave me an information sheet on problem solving skills and I have the GATHER handout – just haven’t found a place to put them up.</i> - <i>I try to talk with the PCP about patients I see after I finish the visit, but they are very busy!</i> - <i>I’m new to this area so just learning about resources in the community.</i> | <p>Weeks 1-4</p> <ul style="list-style-type: none"> - <i>Our practice manager has been out sick, but I’ll talk to her when she’s back. Kind of nervous about this – they don’t put many things on the wall here.</i> - <i>Talk to my BHC 2 about how to staff patients when the PCPs are always so busy.</i> - <i>I’m going to make a list of resources, with short descriptions and phone numbers. Maybe pass it out at a huddle.</i> |