

Table 7.3 Definitions of Key PCBH Fidelity Metrics

Component of PCBH	Metric Definition
1. Generalist	# of distinct presenting problems seen
2. Accessibility	Average BH visit length (in minutes) # BH visits < 30 minutes/total # BH visits # BH patients with fewer than 5 visits in the past 12 months/total # BH patients # Warm handoffs/total # BH visits
3. Teamwork	# warm handoffs/#clinics worked
4. High volume	Total # BH visits/#clinics worked
5. Educator	# times a BHC engaged a medical resident in an educational interaction in the context of shared clinical work/# clinics worked
6. Routine part of care	#BH patient/total # patients seen PCBH clinical reach/full time equivalent BHC availability